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MBA-IT (SEM - IV)
401: Enterprise Resource Planning
(2020 PATTERN)

SHORT QUESTIONS

Define the following term

1. BPR
2. MRP
3. ERP
4. SOA
5. Logical integration
6. Physical integration
7. SAP
8. SCM
9. SCOR
10. CRM

Explain

1. Any 2 BPR tools
2. Characteristics of BPR
3. 2 benefits of system integration
4. 2 limitations of system integration
5. 2 modules of ERP
6. 2 approaches for ERP selection
7. What is Vanilla implementation?
8. What is ERP packages
9. Benefits of SCM
10. What is Stevens model of supply chain management
11. What are CRM components?
12. What are oracle apps?
13. What is the evaluation criteria of ERP
14. What is web based architecture?
15. Any 2 ERP vendors?